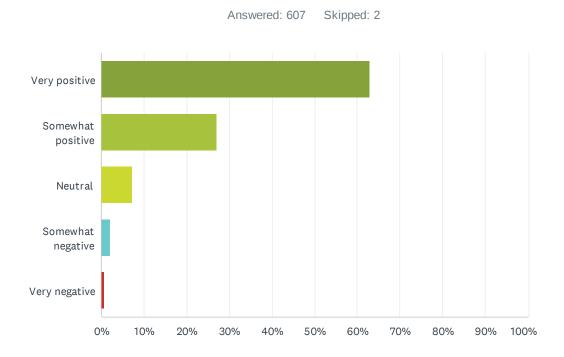
## Q1 What is your first reaction to our new laser scanning helmet service that can identify defects in the helmet?



| ANSWER CHOICES    | RESPONSES |     |
|-------------------|-----------|-----|
| Very positive     | 62.93%    | 382 |
| Somewhat positive | 27.02%    | 164 |
| Neutral           | 7.25%     | 44  |
| Somewhat negative | 2.14%     | 13  |
| Very negative     | 0.66%     | 4   |
| TOTAL             |           | 607 |